

## Chief Seattle Council

# Tentaroo Cancellation Policy - Events

*Events are all events/camps that are not a Summer Camp or Winter Camp. Events include, but are not limited to, Klondike, Camporee, Cub Day Camps, Merit Badge Days, Shooting Sports Days, ILOS, BALOO, WFA, and similar.*

*For the Summer Camp and Winter Camp refund policy please look [here](#).*

Please read our cancellation policy carefully.

We understand that life happens and sometimes plans change meaning you may need to cancel or modify your registration.

The Chief Seattle Council allows for funds to be transferred to future events or a cash refund is offered. The refund does not include the 3% transaction fee.

### **The Event is Cancelled**

If your scout event/camp is canceled for any reason, you will get the option of transferring the fee to another event or receiving a full refund. All transfers and refunds must be requested within 30 days of the start of the cancelled event, otherwise all payments are considered a donation to the Chief Seattle BSA.

*Please note that bad weather does not mean automatic cancellation. We'll notify you as soon as possible if your event is canceled.*

### **Changed Your Mind**

We may be able to move your reservation to a future date of the same program if there's space available.

To receive a full refund or transfer to another event, you must cancel at least 7 days prior to your scheduled event.

If you cancel between 7 days and the day prior to your event you will be eligible for a 50% refund only.

Please contact the team to explore these opportunities [camping@seattlebsa.org](mailto:camping@seattlebsa.org).

### **No Show**

No shows or cancellation on the day of the event are not eligible for a refund or switching to another event.

### **Extenuating Circumstances?**

Life can get crazy, if you feel that there is a good reason to request a special exemption for a full refund please reach out directly for consideration in writing; [camping@seattlebsa.org](mailto:camping@seattlebsa.org)

*Tip: forgetting, sleeping through your alarm, or being sidetracked by a movie-marathon are not examples of extenuating circumstances.*